

Thrive Hearing Control Application Setup

Android



Downloading the Thrive Hearing Control Application

You must have a Google Play™ Store account to download the Thrive® Hearing Control app. A Google Play store account can be created by going to Settings > Accounts. Choose an existing account or select **Add Account** to create a new account.

- 1 Once a Google Play Store account is set up, open the Play Store
- 2 Search for the Thrive Hearing Control app
- 3 Select **Install**

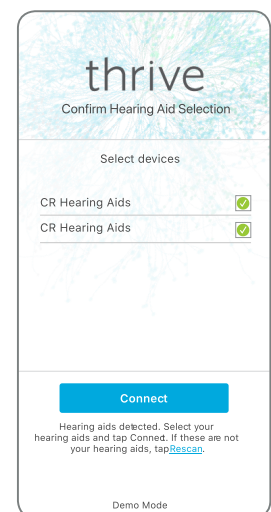
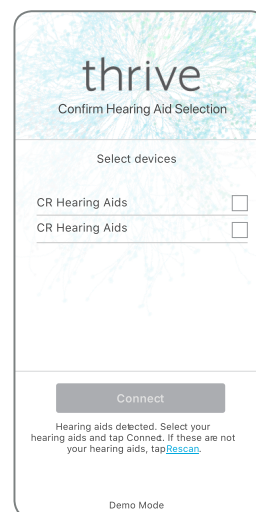


Pairing and Thrive App Initial Setup

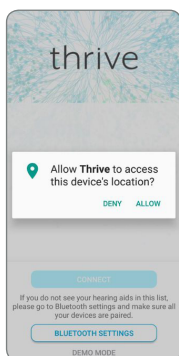
To pair the hearing aids and Android™ smart phone:

- 1 Launch the Thrive App
- 2 After searching, available hearing aids will display on the screen.
- 3 Check the box next to the hearing aids and select Connect.

NOTE: Pairing can also be completed through the Bluetooth® menu of the Android smartphone if preferred.

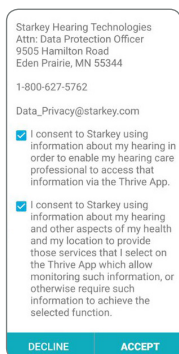


Pairing and Thrive App Initial Setup (Continued)



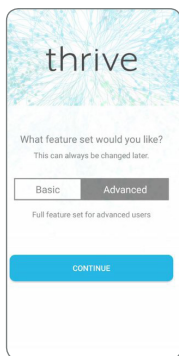
Location Services

Select Deny or Allow. Location Services provides the ability to geotag memories, activate the automatic car memory, provide location details for Fall Alert and utilize the Find My Hearing Aids function. Location Services can be modified by going to Android Settings > Security & Location > Location



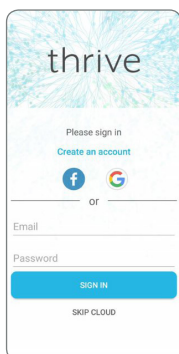
End User License Agreement and Privacy Policy

Review the agreement and check both consent boxes. Both consent boxes must be checked to continue. Click Accept.



Basic or Advanced Mode

Select desired mode and press continue. This can be changed later by going to the Thrive app Settings Menu > App Settings. Basic mode does not include: Translate, Transcribe, Fall Alert, Heart Rate, Self Check, Thrive Wellness Score, additional memory customization beyond equalizer, accessory screen, Hearing Care Anywhere® or Reminders.



Cloud Connectivity

Sign in using Facebook, Google or create your own account with an email address and password. Cloud Connectivity allows for Hearing Care Anywhere, Fall Alert and app/hearing aid information to be backed up and restored. If skipped, Cloud Connectivity can be set up at any time within the app by going to the Thrive app Settings Menu > Hearing Care Anywhere > Sign In.

Device Settings


Select preferences for how the hearing aids will respond for the car, phone calls and streaming media audio. Enable or disable features such as Alerts, Tap Gesture, Data Log and Comfort Boost.


About My Devices

Displays the model, technology level and serial numbers of the hearing aids as well as the current firmware version.



Alerts: Turning on Alerts allows an indicator to be played in the hearing aids when receiving a phone call. Press the blue button to preview the alerts.

Tap Gesture: Turn the tap gesture on or off. Double Tap feature controls accessory start/stop stream and Thrive Assistant. Set preferred functionality for the right and left hearing aids by tapping the pencil icon . Set the tap sensitivity to Less, Default or More. Available for AI hearing aids only.

Car: Turn Automatic Car on or off. Automatic memory changes occur when in a vehicle achieving a speed of 10 miles per hour or greater. Select which memory the Automatic Car mode uses by clicking the  and selecting the preferred memory.

Comfort Boost: Comfort Boost is deactivated by default. Tap the slider to have the Comfort Boost icon become visible on the home screen. The icon will highlight blue when on. Comfort Boost will remain on until it is manually turned off.

Phone: Turn Automatic Phone on or off. Automatic memory changes occur when the hearing aids recognize input from a phone. Select which memory the Automatic Phone mode uses by clicking on the preferred memory name.

Data Log: Turn Data Log on or off. Turning Data Log off eliminates the ability to generate a Brain score.

Auto On/Off: Tap the slider to activate Auto On/Off. Auto On/Off allows the hearing aids to automatically go into low power mode when not in use. Available for AI hearing aids only.

Thrive Wellness Score Setup

Set profile and activity tracking information to ensure the most accurate calculations of the Thrive Wellness Score.

- **Profile:** Enter height, weight, birthdate and gender. Information can be modified at any time by going to the Thrive app Settings Menu > Thrive Score > Profile.
- **Activity:** Customize body score goals including steps, physical activity and movement. Information can be modified at any time by going to the Thrive app Settings Menu > Thrive Score > Activity > Goals.

NOTE: Direct streaming compatible with certain Android devices only. For all other Android smart phone models, hearing aids and the Starkey Hearing Technologies® Remote Microphone + work together to deliver hands-free phone conversations with binaural streaming. Audio such as music, movies, GPS directions, and more can also stream through the Remote Microphone + directly to the hearing aids. For more information, see the Starkey Hearing Technologies Remote Microphone + QuickTIP.